

# AI Ethics Statement

**Future Connected AI Pty Ltd ABN:** 47 688 760 036

**Effective Date:** 22/06/2026

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## Our Commitment to Responsible AI

Future Connected AI Pty Ltd is committed to the responsible development, deployment, and use of artificial intelligence technologies that benefit Australian society and align with Australian values and ethical principles.

Our approach is grounded in Australia's AI Ethics Principles — a voluntary framework developed by the Australian Government to guide safe, secure, and reliable AI. We have adopted these eight principles as binding commitments that shape every stage of our AI lifecycle: design, development, deployment, and retirement.

We believe AI should augment human capability, not replace human judgment. Our systems are designed to support people in achieving their goals while respecting their autonomy, dignity, and rights — and to do so in a way that is transparent, fair, and accountable.

## Australia's AI Ethics Principles

### 1. Human, Societal and Environmental Wellbeing

Our AI systems are designed to benefit individuals, communities, and the environment throughout their lifecycle. We consider the impact of our systems on all Australians, with particular attention to vulnerable and marginalised groups, including Indigenous Australians, people with disabilities, older adults, and people from culturally and linguistically diverse backgrounds. We aim to reduce — not exacerbate — social and economic inequality.

We are mindful of the environmental footprint of AI. We seek to minimise energy and computational waste through efficient system design, and we favour infrastructure providers with credible renewable energy commitments.

### 2. Human-Centred Values

We design AI to respect human rights, autonomy, and diversity. Our systems do not seek to manipulate, deceive, or coerce users. We are transparent about the nature and limitations of our AI, and we ensure people retain meaningful control over decisions that affect them.

We value diverse perspectives in our development process and are sensitive to Australia's multicultural society, including the cultures, knowledge systems, and self-determination of Indigenous Australians.

### 3. Fairness and Non-Discrimination

We work to identify and mitigate bias across the AI lifecycle — in training data, model design, and deployed outputs — through testing, auditing, and ongoing monitoring across demographic groups.

We comply with Australian anti-discrimination law, including the *Racial Discrimination Act 1975*, *Sex Discrimination Act 1984*, *Disability Discrimination Act 1992*, and *Age Discrimination Act 2004*. We design for accessibility, the digital divide, and geographic fairness — recognising the particular needs of users in rural and remote Australia.

### 4. Privacy Protection and Security

We respect privacy and protect data in line with the *Privacy Act 1988* and the Australian Privacy Principles. We apply privacy-by-design: clear data governance, access controls, encryption, and — where appropriate — privacy-preserving techniques such as differential privacy or federated learning.

We are transparent about what data we collect and why, provide meaningful user control, and maintain incident response procedures consistent with Australian notification obligations. Cross-border data transfers are subject to appropriate safeguards.

### 5. Reliability and Safety

We test our systems thoroughly before and after deployment — covering accuracy, robustness, and behaviour under unusual or adversarial conditions. Where AI decisions carry meaningful consequences, we build in human oversight, monitoring, and fail-safe mechanisms.

We document known limitations and failure modes, and we maintain quality assurance and continuous monitoring processes to catch and correct issues quickly.

### 6. Transparency and Explainability

We disclose clearly when people are interacting with or being significantly affected by an AI system. We tailor explanations to the audience — plain-language summaries for general users, more technical detail where it's useful — and we are upfront about what our systems can and cannot do.

Where full technical explainability isn't feasible (for example, with complex models), we focus on meaningful insight: key factors driving an output, confidence levels, and where human

review matters most.

## 7. Contestability

Where our AI significantly affects a person, group, or community, we provide a clear, timely way to challenge that outcome. This includes accessible complaint channels, human review of contested decisions, and processes for identifying and correcting systemic issues — not just one-off errors.

We aim to make these processes fair and accessible regardless of a person's technical literacy, and we look for patterns across complaints that may point to broader fixes.

## 8. Accountability

Responsibility for our AI systems is clearly assigned — from individual developers through to senior leadership — with documented decision-making, audit trails, and defined escalation paths for issues that arise.

Humans remain in control: we use human-in-the-loop or human-on-the-loop oversight appropriate to the stakes involved, and we maintain risk management and incident response processes to act quickly when something goes wrong.

## Australian Legal and Regulatory Compliance

We comply with applicable Australian laws governing AI, data, and consumer protection, including the *Privacy Act 1988*, the *Australian Consumer Law*, and federal anti-discrimination legislation. We actively monitor Australia's evolving AI regulatory landscape — including emerging mandatory AI-specific obligations — and adapt our practices accordingly. Where we operate internationally or serve international customers, we also consider relevant cross-border requirements (for example, the EU's GDPR where applicable).

## Governance, Stakeholders, and Continuous Improvement

Our AI ethics principles are implemented through internal review processes, training for our people, and — where appropriate — oversight from internal or external advisors with relevant expertise. We engage with stakeholders, including customers, industry peers, and relevant community groups, to ensure our practices stay grounded in real-world impact rather than abstract principle.

We treat this statement as a living document. AI capabilities, regulation, and community expectations are all moving quickly, and we are committed to reviewing and updating our practices as they evolve — incorporating lessons learned from our own operations and from the broader AI ethics community.

## Future Commitments

We will continue to invest in responsible AI practice as our systems and the regulatory landscape evolve. This includes strengthening our governance and risk management processes, broadening stakeholder engagement, improving transparency and reporting, and contributing where relevant to Australian policy discussions on AI governance.

We recognise that responsible AI is a collective endeavour. We are committed to working constructively with customers, partners, regulators, and the broader Australian AI community to support good outcomes for AI in Australia.

## Contact

For questions, feedback, or concerns about our AI ethics practices, please contact:

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*This AI Ethics Statement is reviewed periodically and may be updated to reflect changes in our practices, technology, or Australian regulatory requirements.*

*This Policy was last updated on 22/06/2026.*